



Hilton
Palacio del Rio

Mr. Michael Pettler, Partner
Virtual Visit Presentations, Inc.
#101-224 Wallace Avenue
Toronto, ON, M6H 1V7

Dear Michael,

Thank you so much for introducing the **Hilton Palacio del Rio** to **Virtual Visit Presentations!** I could not be happier with our new sales tool and feedback from my managers has been fantastic. More importantly, comments from our clients are even better. *So good in fact, we contracted three groups worth over \$135,000 before training ever started!* **Talk about ROI!**

I have always believed in surrounding myself with the best people and I see we share the same philosophy. Your team is outstanding. Darren, Elaine, Rob and Scott all made the production process both enjoyable and effective. It seems as though they were always one step ahead of the process and kept me on track from beginning to end.

Michael, I look forward to working with you well into the future. The majority of business today is less than 200 rooms and most customers do not have the time or the budget to conduct a site inspection. The applications you and your team have designed make my job easier and my manager's even more productive.

Thanks again,



Brian Getman
Director of Sales
Hilton Palacio del Rio
San Antonio, Texas

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